

## Mediation Statistics - 2023

		Q1 2023	Q2 2023	Q3 2023	Q4 2023
<b>Mediation Milestone 1: Appointment of Mediator</b>					
Average length of time from when a claimant requests mediation or accepts Tarion's offer to participate in mediation until the appointment of a mediator.	Quarterly Average	15 days	9 days	7 days	10 days
	Year to date Average	15 days	12 days	10 days	10 days
Percentage of mediations in which a mediator is appointed within 30 days (one month) and within 90 days (three months) of when a claimant requests mediation or accepts Tarion's offer to participate in mediation.	Quarterly Average	Within 30 days: 78% Within 90 days: 90%	Within 30 days: 100% Within 90 days: n/a	Within 30 days: 96% Within 90 days: 4%	Within 30 days: 85% Within 90 days: n/a
	Year to Date Average	Within 30 days: 78% Within 90 days: 22%	Within 30 days: 88% Within 90 days: 12%	Within 30 days: 92% Within 90 days: 8%	Within 30 days: 92% Within 90 days: 8%

## Mediation Statistics - 2023

		Q1 2023	Q2 2023	Q3 2023	Q4 2023
<b>Mediation Milestone 2: End of Mediation</b>					
Average length of time from when a claimant requests mediation or accepts Tarion's offer to participate in mediation until the end of mediation.	Quarterly Average	78 days	71 days	72 days	96 days
	Year to date Average	78 days	75 days	73 days	79 days
Percentage of mediations that are completed within 90 days (three months) and 180 days (six months).	Quarterly Average	Within 90 days: 67% Within 180 days: 33%	Within 90 days: 75% Within 180 days: 25%	Within 90 days: 80% Within 180 days: 20%	Within 90 days: 57% Within 180 days: 28%
	Year to date Average	Within 90 days: 67% Within 180 days: 33%	Within 90 days: 71% Within 180 days: 29%	Within 90 days: 74% Within 180 days: 26%	Within 90 days: 27% Within 180 days: 16%
<b>Length of mediation dates</b>					
Average length of mediation (rounded to the nearest half day).	Quarterly Average	½ day	½ day	½ day	½ day

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		Q1 2023	Q2 2023	Q3 2023	Q4 2023
Percentage of mediations that are completed within half-day, full day or more mediation dates.	Quarterly Average	Half-day: 72% Full-day: 22% Two days: 6%	Half-day: 94% Full-day: 6% Two days: n/a	Half-day: 80% Full day: 20% Two days: n/a	Half-day: 76% Full-day: 19% Two days: 5%
	Year to date Average	Half-day: 72% Full-day: 22% Two days: 6%	Half-day: 82% Full-day: 15% Two days: 3%	Half-day: 81% Full-day: 17% Two days: 2%	Half-day: 80% Full-day: 18% Two days: 2%
<b>Refusal by Tarion to agree to mediator proposed by a claimant.</b>					
Number of times Tarion did not agree to a mediator proposed by a homeowner claimant due to the mediator's qualifications (experience, training or education in mediation).	Quarterly	ZERO	ZERO	ZERO	ZERO
	Year to date		ZERO	ZERO	ZERO

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		Q1 2023	Q2 2023	Q3 2023	Q4 2023
Number of times Tarion did not agree to a mediator proposed by a homeowner claimant due to a mediator's disclosure of a conflict of interest.	Quarterly	ZERO	One	ZERO	ZERO
	Year to date		One	One	One
<b>Claimant's lawyer at mediation</b>					
Percentage of mediations at which the claimant is represented by a lawyer and Tarion is not represented by a lawyer	Quarterly	ZERO	ZERO	ZERO	ZERO
	Year to date		ZERO	ZERO	ZERO
<b>Tarion lawyers at mediation</b>					
Percentage of mediations where Tarion's lawyer is present and claimant lawyer not present.	Quarterly	ZERO	ZERO	ZERO	ZERO
	Year to date		ZERO	ZERO	ZERO

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<b>Claimant's and Tarion's lawyers at mediation</b>					
Percentage of mediations at which both the claimant and Tarion are each represented by a lawyer	Quarterly	6%	ZERO	ZERO	ZERO
	Year to date		3%	2%	1%
<b>Cost of mediation borne by a claimant</b>					
Percentage of mediations where the claimant is responsible for the costs of mediation in the amount of: <ul style="list-style-type: none"> <li>• \$0,</li> <li>• More than \$0 and up to \$1500,</li> <li>• More than \$1500 and up to \$3000,</li> <li>• More than \$3000.</li> </ul>	Quarterly	ZERO	ZERO	ZERO	ZERO
	Year to date		ZERO	ZERO	ZERO



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	Q1 2023	Q2 2023	Q3 2023	Q4 2023	
<b>Total mediations</b>					
Total number of mediations in a given year.		Year to date: 18	Year to date: 34	Year to date: 59	Yearly count: 80