

		Q1 2025	Q2 2025	Q3 2025	Q4 2025
Mediation Milestone 1: Appoint	ment of Mediator				
Average number of days from when a claimant requests mediation or accepts Tarion's offer to participate in mediation until the appointment of a mediator.	Quarterly Average	23 days	35 days	13 days	
	Year to Date Average	23 days	27 days	24 days	
Percentage of mediations in which a mediator is appointed within 30 days and within 90 days of when a claimant requests mediation or accepts Tarion's offer to participate in mediation.	Quarterly Average	Within 30 days: 77% Total within 90 days (includes 'Within 30 days'): 98%	Within 30 days: 71% Total within 90 days (includes 'Within 30 days'): 86%	Within 30 days: 89% Total within 90 days (includes 'Within 30 days'): 100%	
	Year to Date Average	Within 30 days: 77% Total within 90 days (includes 'Within 30 days'): 98%	Within 30 days: 75% Total within 90 days (includes 'Within 30 days'): 93%	Within 30 days: 79% Total within 90 days (includes 'Within 30 days'): 95%	



		Q1 2025	Q2 2025	Q3 2025	Q4 2025	
Average number of days from when a claimant requests mediation or accepts Tarion's offer to participate in mediation until the end of mediation.	Quarterly Average	104 days	120 days	72 days		
	Year to Date Average	104 days	110 days	97 days		
Percentage of mediations that are completed within 90 days and 180 days.	Quarterly Average Year to Date Average	Within 90 days: 55% Total within 180 days (includes 'Within 90 days'): 89% Within 90 days: 55% Total within 180 days (includes 'within 90 days'): 89%	Within 90 days: 50% Total within 180 days (includes 'Within 90 days'): 82% Within 90 days: 53% Total within 180 days (includes 'within 90 days'): 86%	Within 90 days: 79% Total within 180 days (includes 'Within 90 days'): 95 % Within 90 days: 61% Total within 180 days (includes 'within 90 days'): 89%		
Length of mediation dates						
Average length of mediation dates (measured in half-day	Quarterly Average	Half-day	Half-day	Half-day		
increments, rounded to the nearest half day).	Year to Date Average	Half-day	Half-day	Half-day		



		Q1 2025	Q2 2025	Q3 2025	Q4 2025
Percentage of mediations that are completed within half-day, full day or more mediation dates.	Quarterly Average	Half-day: 89% Full day: 4% Longer than full day: 7%	Half-day: 68% Full day: 25% Longer than full day: 7%	Half-day: 89% Full day: 11% Longer than full day: 0%	
	Year to Date Average	Half-day: 89% Full day: 4% Longer than full day: 7%	Half-day: 81% Full day: 12% Longer than full day: 7%	Half-day: 82% Full day: 13% Longer than full day: 5%	
Refusal by Tarion to agree to me	ediator proposed by a	claimant			,
Number of times Tarion did not agree to a mediator proposed by a claimant due to the mediator's					
agree to a mediator proposed by a claimant due to the mediator's	Quarterly	4	0	0	
agree to a mediator proposed by	Quarterly Year to Date	4	4	4	
agree to a mediator proposed by a claimant due to the mediator's qualifications (experience, training or education in	,				



		Q1 2025	Q2 2025	Q3 2025	Q4 2025	
Percentage of mediations at which the claimant is represented by a lawyer and Tarion is not represented by a lawyer.	Quarterly	2%	7%	5%		
	Year to Date	2%	4%	4%		
Percentage of mediations at which Tarion is represented by a lawyer and the claimant is not	Quarterly	0%	0%	0%		
represented by a lawyer.	Year to Date	0%	0%	0%		
Percentage of mediations at which both the claimant and Tarion are each represented by a lawyer.	Quarterly	0%	0%	0%		
	Year to Date	0%	0%	0%		
Cost of mediation borne by a claimant						
Percentage of mediations where the claimant is responsible for the costs of mediation in the amount of: • \$0, • More than \$0 and up to \$1500,	Quarterly	\$0: 100% More than \$0 and up to \$1500: 0% More than \$1500 and up to \$3000: 0%	\$0: 100% More than \$0 and up to \$1500: 0% More than \$1500 and up to \$3000: 0%	\$0: 100% More than \$0 and up to \$1500: 0% More than \$1500 and up to \$3000: 0%		
		More than \$3000: 0%	More than \$3000: 0%	More than \$3000: 0%		



		Q1 2025	Q2 2025	Q3 2025	Q4 2025
 More than \$1500 and up to \$3000, More than \$3000. 	Year to Date	\$0: 100% More than \$0 and up to \$1500: 0% More than \$1500 and up to \$3000: 0%	\$0: 100% More than \$0 and up to \$1500: 0% More than \$1500 and up to \$3000: 0%	\$0: 100% More than \$0 and up to \$1500: 0% More than \$1500 and up to \$3000: 0%	
		More than \$3000: 0%	More than \$3000: 0%	More than \$3000: 0%	
Total number of mediations	Quarterly				
completed.		44	28	19	
	Year to Date				
		44	72	91	