

Mediation Statistics 2026

Appointment of Mediator

Measurement	Metric Type	Q1 2026	Q2 2026	Q3 2026	Q4 2026
Average number of days from when a claimant requests mediation or accepts Tarion's offer to participate in mediation until the appointment of a mediator.	Quarterly Average	20 days			
Average number of days from when a claimant requests mediation or accepts Tarion's offer to participate in mediation until the appointment of a mediator.	Year to Date Average	20 days			
Percentage of mediations in which a mediator is appointed within 30 days and within 90 days of when a claimant requests mediation or accepts Tarion's offer to participate in mediation.	Quarterly Average	Within 30 days: 80% Total within 90 days (includes 'Within 30 days'): 96%			
Percentage of mediations in which a mediator is appointed within 30 days and within 90 days of when a claimant requests mediation or accepts Tarion's offer to participate in mediation.	Year to Date Average	Within 30 days: 80% Total within 90 days (includes 'Within 30 days'): 96%			

End of Mediation

Measurement	Metric Type	Q1 2026	Q2 2026	Q3 2026	Q4 2026
Average number of days from when a claimant requests mediation or accepts Tarion’s offer to participate in mediation until the end of mediation.	Quarterly Average	61 days			
Average number of days from when a claimant requests mediation or accepts Tarion’s offer to participate in mediation until the end of mediation.	Year to Date Average	61 days			
Percentage of mediations that are completed within 90 days and 180 days.	Quarterly Average	Within 90 days: 96% Total within 180 days (includes ‘Within 90 days’): 96%			
Percentage of mediations that are completed within 90 days and 180 days.	Year to Date Average	Within 90 days: 96% Total within 180 days (includes ‘within 90 days’)			

Length of Mediation Dates

Measurement	Metric Type	Q1 2026	Q2 2026	Q3 2026	Q4 2026
Average length of mediation dates (measured in half-day increments, rounded to the nearest half day).	Quarterly Average	Half-day			
Average length of mediation dates (measured in half-day increments, rounded to the nearest half day).	Year to Date Average	Half-day			

Percentage of mediations that are completed within half-day, full day or more mediation dates.	Quarterly Average	Half-day: 88% Full day: 12% Longer than full day: 0%			
Percentage of mediations that are completed within half-day, full day or more mediation dates.	Year to Date Average	Half-day: 88% Full day: 12% Longer than full day: 0%			

Refusal by Tarion to Agree to Mediator Proposed by a Claimant

Measurement	Metric Type	Q1 2026	Q2 2026	Q3 2026	Q4 2026
Number of times Tarion did not agree to a mediator proposed by a claimant due to the mediator’s qualifications (experience, training or education in mediation).	Quarterly	0			
Number of times Tarion did not agree to a mediator proposed by a claimant due to the mediator’s qualifications (experience, training or education in mediation).	Year to Date	0			
Number of times Tarion did not agree to a mediator proposed by a claimant due to a mediator’s disclosure of a conflict of interest.	Quarterly	0			
Number of times Tarion did not agree to a mediator proposed by a claimant due to a mediator’s disclosure of a conflict of interest.	Year to Date	0			

Presence of Lawyers at Mediation

Measurement	Metric Type	Q1 2026	Q2 2026	Q3 2026	Q4 2026
Percentage of mediations at which the claimant is represented by a lawyer and Tarion is not represented by a lawyer.	Quarterly	0%			
Percentage of mediations at which the claimant is represented by a lawyer and Tarion is not represented by a lawyer.	Year to Date	0%			
Percentage of mediations at which Tarion is represented by a lawyer and the claimant is not represented by a lawyer.	Quarterly	0%			
Percentage of mediations at which Tarion is represented by a lawyer and the claimant is not represented by a lawyer.	Year to Date	0%			
Percentage of mediations at which both the claimant and Tarion are each represented by a lawyer.	Quarterly	0%			
Percentage of mediations at which both the claimant and Tarion are each represented by a lawyer.	Year to Date	0%			

Cost of Mediation Borne by a Claimant

Measurement	Metric Type	Q1 2026	Q2 2026	Q3 2026	Q4 2026
Percentage of mediations where the claimant is responsible for the costs of mediation in the amount of: <ul style="list-style-type: none"> • \$0, • More than \$0 and up to \$1500, • More than \$1500 and up to \$3000, • More than \$3000. 	Quarterly	\$0: 100% More than \$0 and up to \$1500: 0% More than \$1500 and up to \$3000: 0% More than \$3000: 0%			
Percentage of mediations where the claimant is responsible for the costs of mediation in the amount of: <ul style="list-style-type: none"> • \$0, • More than \$0 and up to \$1500, • More than \$1500 and up to \$3000, • More than \$3000. 	Year to Date	\$0: 100% More than \$0 and up to \$1500: 0% More than \$1500 and up to \$3000: 0% More than \$3000: 0%			

Mediations Completed

Measurement	Metric Type	Q1 2026	Q2 2026	Q3 2026	Q4 2026
Total number of mediations completed in a given year.	Quarterly	25			
Total number of mediations completed in a given year.	Year to Date	25			