Common Element Construction Performance Guidelines
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**User Tip:** To facilitate the use of the *Guidelines*, hyperlinks have been included throughout this document. The following Table of Contents is linked to specific items/pages.

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For more information, contact 1-877-982-7466 or visit http://www.tarion.com/
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PURPOSE OF THIS DOCUMENT

The “Construction Performance Guidelines for Common Elements of Residential Condominiums” (the “CE CPG”) will be used by Tarion Warranty Corporation (“Tarion”) when determining whether or not a condition is covered by the statutory warranty. The CE CPG is intended to supplement the existing Construction Performance Guidelines for the Homebuilding Industry (the “CPG”).

The purpose of the CE CPG is not to set new standards but to provide advance information and transparency as to how Tarion will decide disputes between builders and condominium corporations about defects in work or materials. These guidelines reflect current common understanding of how situations described within would be assessed by Tarion. The CE CPG has been prepared in consultation with various industry groups and Tarion is grateful for their input. For a list of participants and contributors, please see “Acknowledgements” on page 7.

The CE CPG provides objective and uniform criteria that set out the minimum performance required in the construction of the common elements of new residential condominium homes in Ontario. They relate to work and material deficiencies and complement the Ontario Building Code, which addresses structural integrity and health and safety matters. In any case where a guideline is not consistent with a provision of the Ontario Building Code, the Ontario Building Code will prevail. The CE CPG is designed to be supplemented by any applicable guidelines or standards produced by industry associations. They do not replace manufacturer warranties.

The CE CPG is designed for the common elements of residential condominium construction. If wood-frame construction forms part of the common elements, the existing CPG should be applied. However, the CE CPG should be used where concrete construction is used for the common elements. The existing CPG should be used to assess conditions for other aspects of the common elements e.g. finishes, and for conditions within residential condominium units, as applicable.

Tarion will make its decisions based on the edition of the CE CPG that is in effect at the time of conciliation, warranty review or claim inspection is conducted. The effective date is indicated on both the cover of the CE CPG and on the bottom of each page.

SCOPE OF GUIDELINES

The CE CPG should be interpreted with common sense. It deals only with frequent and typical items of concern to a condominium corporation (the owner of condominium common elements). The CE CPG describes the minimum acceptable performance or condition that a condominium corporation should expect and builders must meet to satisfy the requirements of the warranties described in the Ontario New Home Warranties Plan Act (the “Act”).

Construction is not an exact science and generally, the materials used have natural properties and faults that must be considered when applying the CE CPG.

For example:
• Colours of all materials will be as close to samples as possible, but may not be identical to samples due to variances among manufacturers or differences in the manufacturing process;
• Wood grains and colours may not necessarily match in all cases;
• Shrinkage of natural materials may result in squeaks and creaks.

Some CE CPG articles refer to specific dimensions to determine what is acceptable. These dimensions are used to evaluate the identified conditions. If the variation is minor, Tarion may consider whether the variation significantly affects the performance of the item in determining whether the particular guideline has been met.

SCOPE OF WARRANTY RESPONSIBILITIES

Typically a number of parties are involved in a residential common element warranty issue in Ontario. The general responsibilities of the main parties are outlined below:

The Owner:\ A condominium corporation is deemed to be owner\(^2\) of the common elements of the condominium corporation (as distinct from condo unit owners who are owners for the purpose of their condominium unit). The Condominium Act requires a condominium corporation to retain an engineer or architect to conduct a performance audit of the common elements and prepare a written report. The condominium corporation must ensure Tarion receives a copy of the performance audit report within the prescribed timelines in Builder Bulletin 49, “Claims Process - Condominium Common Elements”.

A condominium corporation is responsible for the proper maintenance schedule and procedures for the common elements to ensure its warranty rights are preserved. A condominium corporation will often engage a property management company to deal with these maintenance obligations.

Builder/Vendor\(^3\): The builder is responsible for honouring the statutory warranties set out in the Act and Regulations. The builder may at times have to go back to the manufacturer to obtain a solution for a possible defect, which may delay the repair.

Tarion Warranty Corporation: Tarion is responsible for administering the Ontario New Home Warranties Plan Act and Regulations. As part of this responsibility, Tarion makes decisions when a builder and a condominium corporation disagree about an item covered under the statutory warranties. Tarion also guarantees the builder’s statutory warranties, and provides extended major structural defect coverage for years three through seven after the registration of the common elements.

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1 The term ‘owner’ is defined in the Ontario New Home Warranties Plan Act. Throughout this document the term ‘condominium corporation’ will be used to refer to the owner of residential condominium common elements.
2 See section15. (a) of the Ontario New Home Warranties Plan Act.
3 The terms ‘builder’ and ‘vendor’ are defined in the Ontario New Home Warranties Plan Act – see the definition in the ‘Terminology’ section on page 12. Throughout this document the term ‘builder’ will be used to refer to both builders and vendors.
STATUTORY WARRANTY COVERAGE

Residential condominium common elements are considered part of a ‘home’ under the Act. Warranty coverage is set out in the Act and takes effect from the date of registration of the declaration and description of the condominium common elements (the “date of possession”).

Generally, there are three types of statutory warranty protection or coverages, including:

THE ONE-YEAR WARRANTY
A builder warrants that, for one year from the date of possession, the common elements:

- are free from defects in work and materials
- are fit to live in
- meet Ontario Building Code requirements

Under Builder Bulletin 19R, a builder must provide a condominium corporation with all warranties provided by manufacturers, suppliers and subcontractors that may extend beyond the first year. Condominium corporations must make claims on these extended warranties directly to the manufacturer or distributor. Such extended warranties are not part of the statutory warranties.

THE TWO-YEAR WARRANTY
A builder warrants that, for two years from the date of possession, the common elements are free from:

- Water penetration through the basement or foundation walls
- Defects in materials or work (including windows, doors and caulking) that result in water penetration into the building envelope
- Defects in materials and work in the electrical, plumbing and heating delivery and distribution systems
- Defects in materials and work which result in detachment, displacement or deterioration of exterior cladding (such as brickwork, aluminum or vinyl siding)
- Violations of Ontario Building Code regulations under which the Building Permit was issued, affecting health and safety, including, but not limited to, fire safety, insulation, air and vapour barriers, ventilation, heating and structural adequacy

SEVEN-YEAR MAJOR STRUCTURAL DEFECT COVERAGE:
In addition to the builder’s two-year warranty against major structural defects, the statutory warranties provide coverage for major structural defects in years three through seven.

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4 The term “major structural defect” is defined in Regulation 892, Section 1, made under the Ontario New Home Warranties Plan Act. See the definitions included in the “Terminology” section on page 12.
CONDITIONS NOT COVERED UNDER WARRANTY

It is important for condominium corporations to note what is not covered by the statutory warranty. The Act sets out the following exclusions from warranty coverage:

- Defects in materials, design and work supplied by the owner
- Secondary damage caused by defects under warranty, such as property damage and personal injury
- Normal wear and tear
- Normal shrinkage of materials caused by drying after construction
- Damage caused by dampness or condensation due to failure by the owner to maintain adequate ventilation or proper operation of moisture-producing devices such as humidifiers
- Damage caused by the owner or visitors
- Alterations, deletions or additions made by the owner
- Settling of land around the building or along utility lines, other than beneath the footings of the building
- Damage resulting from acts of God
- Contractual warranties which lie outside the Ontario New Home Warranties Plan Act
- Damage caused by insects or rodents, except where construction does not meet specifications of the Ontario Building Code
- Damage caused by municipal services or other utilities
- Surface defects in work and materials specified and accepted in writing by the owner at the date of possession

The statutory warranties are not applicable to:

- Temporary or seasonal homes not built on permanent foundations and not insulated sufficiently to enable year-round living (e.g. cottages) (see year-round requirements under Part 9 of OBC)
- Homes built on pre-existing footings and/or foundations
- Homes that have been lived in or rented prior to sale
- Homes built in converted buildings
- Homes purchased from a receiver or trustee may not have warranty coverage in certain circumstances

If there is any conflict between this publication and the Act or Regulations, the latter prevail. Tarion assumes no liability for any error or omission in this publication.
HOW TO USE THIS DOCUMENT

The CE CPG is divided into articles based on construction sequence. The information is organized according to types of conditions, and in each case, the following is described:

**Condition:** A brief description of the identified situation.

**What is acceptable:** The acceptable performance standard of the condition.

**Which warranty applies:** The statutory warranty that applies and any exclusions.

**Required action:** A description of the action that the builder or homeowner must take to rectify the identified condition.

**Remarks:** Information to help users understand and solve the problem.

**See also:** Other items in this document that may be similar to the condition and/or provide further information related to the condition.

**Conflict or inconsistency:** If there is any conflict or inconsistency between the terms of this CE CPG and the provisions of the ONHWP Act and Regulations, or provisions of the Ontario Building Code, then the provisions of the ONHWP Act and Ontario Building Code shall prevail with the ONHWP Act and Regulations being paramount.

TERMINOLOGY

**Builder**
The person or entity that undertakes the performance of all work and supply of all the materials necessary to construct a completed home whether for the purpose of sale by the person or entity or under a contract with a vendor or homeowner. In the CE CPG, the term “builder” is used to refer to both vendors and builders.

**Building Envelope**
The wall and roof assemblies that contain the building space, and include all those elements of the assembly that contribute to the separation of the outdoor and indoor environments so that the indoor environment can be controlled within acceptable limits.

**Contract**
The Agreement of Purchase and Sale between the builder and homeowner, or the construction contract between the builder and homeowner who owns the land.

**Common Elements**
All the property in a residential condominium except the units. It includes areas that are shared by residents e.g. lobbies, recreational facilities such as pools and gyms, “exclusive use areas”
like balconies, parking garages and shared systems such as heating and electrical systems. These spaces/components are owned by the condominium corporation. Common elements are identified in the declaration and description.

**Condominium Corporation**
Refers to the corporation created or continued under the *Condominium Act*, 1998.

**Date of Registration**
The date of the registration of the declaration and description and the creation of the condominium corporation. The warranties on the common elements of the corporation take effect on this date which is considered the date of possession.

**Delivery and Distribution Systems**
Includes all wires, conduits, pipes, junctions, switches, receptacles and seals, but does not include appliances (except units within), fittings and fixtures.

**Design**
Refers to the design as documented in the as-built drawings and specifications.

**Exterior Cladding**
All exterior wall coverings, including siding and above-grade masonry (for example, concrete, bricks, or stone) as required and detailed in the relevant sections of the Building Code under which the Building Permit was issued.

**Major Structural Defect**
Any defect in work or materials:
   a) that results in failure of a load-bearing element of a building;
   b) that materially and adversely affects the ability of a structural load-bearing element of the building to carry, bear and resist applicable structural loads for the usual and ordinary service life of the element; or
   c) that materially and adversely affects the use of a significant portion of the building for usual and ordinary purposes of a residential dwelling and having regard to any specific use provisions set out in the Purchase Agreement for the home.

But excluding any defect attributable in whole or in part to:
- any elevating device as opposed to the surrounding structure of the building housing the device,
- any appliances that form part of the heating or cooling apparatus, equipment or system, whether the water, air or other substances, including furnaces, air conditioners, chillers and heat recovery ventilators,
- dampness not arising from failure of a structural load-bearing element of the building,
- acts or omissions of an owner, a tenant, a licensee or invitee,
- acts of civil or military authorities or acts of war, riot, insurrection or civil commotion,
- a flood not caused by the builder, and
- other exclusions set out in subsection 13(2) of the ONHWP Act.
Normal
Typical, usual, ordinary or reasonably expected.

Properly painted surface
Uniform in appearance, colour and sheen, free of foreign material, lumps, skins, runs, sags, insufficient coverage, drips, spatter, spills and over spray.

Repair
Activity to be undertaken by the builder as referred to under Action for conditions included in the CE CPG. The method of repair may involve restoration, alteration, or partial or full replacement of materials or equipment. The builder must choose a repair method that will satisfy the acceptable performance/condition specified in the applicable guideline. Generally, where repairs are necessary, colour and/or texture may not exactly match the surrounding original material.

Smooth
An even surface that is free from bumps, projections, foreign material, etc.

Specified plane
A flat, invisible line between two points on the surface of a wall, ceiling or floor which defines the intended flat surface. The points shall be located as far apart as possible, e.g. opposite sides of a room or opposite ends of a wall. Such a plane of reference is used to measure the variation between the specified plane and the actual surface. See Appendix A4 “Measuring Variation from the Specified Plane Using a Plane of Reference”.

Vendor
The person or entity who sells on its own behalf a home not previously occupied to a homeowner.

Visible
Easily seen when viewed from a position that is normal to the use of the room or area - e.g., hallway - standing position; living room - standing or sitting.

COMMENTS WELCOME
Tarion encourages readers to submit comments regarding their experiences with the Guidelines. For submission details, please see Appendix A1 “Common Elements Construction Performance Guidelines” Comments/Suggestion Form. All information will be used to improve future versions of this document.
1. STRUCTURE/BELLOW GRADE/FOUNDATIONS
1.1 CONDITION
WATER LEAKAGE THROUGH BURIED ROOF SLAB – EXPOSED TO CHLORIDES

Acceptable Performance/Condition
Buried roof slabs shall be designed and constructed to prevent water penetration and leakage and to protect the slab from exposure to chlorides in accordance with the Ontario Building Code including CSA 413 and the design.

Warranty
One-Year – Work and Materials
Two-Year - Building Envelope Water Penetration

Action
The waterproofing system, not meeting acceptable performance, shall be repaired.

Remarks
- Repair shall address the material defect in the waterproofing system to prevent water from penetrating into the building and to reinstate the protection of the slab against chloride contamination.
- Care must be taken to prevent damage to waterproof membrane during required maintenance activities to exposed surfaces above the buried roof.
- The Ontario Building Code references CSA S413, Item 4 which requires protection against leakage and chloride
- Expansion joints shall be repaired to accommodate movement
- Exposed to chlorides refers to slabs which are exposed to de-icing chemicals. This typically applies to slabs located below driveways, parking, and walkways.
1.2
CONDITION
LEAKAGE THROUGH BURIED ROOF SLAB – NOT EXPOSED TO CHLORIDES

Acceptable Performance/Condition
Buried roof slabs shall be designed and constructed to prevent water penetration and leakage in accordance with the Ontario Building Code and the design.

Warranty
One-Year – Work and Materials
Two-Year - Building Envelope Water Penetration

Action
The waterproofing system, not meeting acceptable performance, shall be repaired.

Remarks
- Repair shall prevent water from penetrating into the building
- Care must be taken to prevent damage to waterproof membrane during required maintenance activities to exposed surface above the buried roof.
- The Ontario Building Code references CSA S413, Item 4 which requires protection against leakage.
- Expansion joints shall be repaired to accommodate movement
- Exposed to chlorides refers to slabs which are exposed to de-icing chemicals. This typically applies to slabs located below driveways, parking, and walkways. Slabs located below sod or gardens would be considered “not exposed to chlorides”.
1.3 CONDITION

LEAKAGE THROUGH SUSPENDED PARKING SLABS AND RAMPS

Acceptable Performance/Condition
Suspended parking slabs including suspended ramps shall be protected by a material/substance to prevent water penetration and leakage and to protect the slab from exposure to chlorides in accordance with the Ontario Building Code including CSA 413 and the design.

Warranty
One-Year – Work and materials
Two-Year - Building Envelope Water Penetration

Action
The waterproofing membrane not meeting acceptable performance shall be repaired to prevent leakage.

Remarks
- Repair shall address the material defect in the waterproofing system to prevent water from penetrating into the occupied building and to reinstate the protection of the slab against chloride contamination.
- Care must be taken to prevent damage to waterproof membrane during required maintenance activities to exposed surfaces.
- Expansion joints shall be repaired to accommodate movement.
1.4 CONDITION
LEAKAGE THROUGH BASEMENT OR FOUNDATION WALLS OR SLABS-ON-GRADE

Acceptable Performance/Condition
Basements/foundation walls and slabs-on-grade shall allow no water penetration/leaks

Warranty
Two-Year – Basement or Foundation Water Penetration.

Water leakage resulting from improper maintenance, exterior grade alterations made by the homeowner, an act of God or failure of municipal services or other utilities is excluded from the statutory warranty. Secondary damage to property or any personal injury resulting from the water penetration is also excluded from the statutory warranty.

Action
Water penetration through the basement or foundation walls or slabs-on-grade shall be repaired.

Remarks
- Only water penetration which is documented as active within the warranty period is warranted; dampness caused by condensation or other causes is not considered to be water penetration and is not covered by the statutory warranty.
- The owner must take immediate steps to prevent damage to their property and report any losses to their insurance provider,
- Leakage excludes purposefully designed relief ports or other intentional drainage and containment measures considered in the design.
- Sub-surface investigation may be required.
1.5 CONDITION
CRACKS IN CONVENTIONALLY REINFORCED CONCRETE ELEMENTS

Acceptable Performance/Condition
Cracks resulting from normal shrinkage or cracks anticipated in the design are acceptable.

Warranty
One -Year – Work and Materials

Action
No action required.

Remarks
- Shrinkage cracks and cracks anticipated in the design do not require repair.
- Review by a structural consultant may be required to confirm acceptability of cracking.
1.6 CONDITION
EXPOSED STRUCTURAL FLOOR IS OUT OF LEVEL

Acceptable Performance/Condition
Where a floor structure is intended to be level, the floor shall appear level when viewed from a normal viewing position. Where a floor structure has some slope it shall meet the requirements of the design. Where no design tolerances are specified, a maximum tolerance ratio of 25 mm in 3600 mm applies. Abrupt changes in the surface which create a tripping hazard are not acceptable.

Warranty
One-Year - Work and Materials

Ridges and depressions caused by normal shrinkage of materials are excluded from the statutory warranty.

Action
Floors with slope beyond the acceptable performance shall have finishes removed, the floor leveled and the finishes reinstated. Visible ridges or depressions exceeding the acceptable condition shall be repaired.

Remarks
The homeowner must maintain finished flooring in accordance with manufacturer’s recommendations and prevent the accumulation of water on flooring.
1.7 CONDITION
CONCRETE SURFACE SCALING

Acceptable Performance/Condition
Concrete surfaces shall not disintegrate to the extent that the aggregate is exposed under normal use.

Warranty
One-Year – Work and Materials

Action
The concrete surface shall be repaired.

Remarks
- Some architectural finishes deliberately expose aggregate; this would not be considered scaling.
- Scaling of exterior concrete surfaces including concrete porches, walkways, garage floor slabs, steps (including precast), etc., most often results from salts and de-icers being applied to the concrete surface, e.g. either intentionally for ice melting or unintentionally from road slush deposits. Cleaning salt deposits off concrete surfaces is normal home maintenance.
- Feathering the edges of patch materials, which creates a weak edge or installing the patch material too thinly should be avoided. Manufacturer’s installation guidelines should be followed.
- Concrete is generally not susceptible to scaling in a one year timeframe due to exposure to salt.
- Deep deterioration that exposes reinforcing would not be considered scaling but rather a structural degradation. This may merit further investigation.
- Mechanical abrasion caused by the actions of the homeowner is not warranted.
1.8 CONDITION
PONDING WATER ON SURFACES

Acceptable Performance/Condition
Surfaces which are sloped for drainage may have minor variations in the surface may impede immediate drainage and are acceptable. Standing water with a depth of less than 6 mm and in a pond less than 1m in breadth 24 hours after wetting is acceptable unless it is located in any area of the surface which cannot be easily avoided during normal pedestrian use (examples would be the area immediately beside a doorway or where an individual steps when exiting their parked car or similar) in which case any ponding remaining after 24 hours is not acceptable.

Warranty
One-Year – Work and Materials

Action
Ponding in excess of acceptable performance shall be repaired.

Remarks
• It is normal for water to accumulate on surfaces immediately after a wetting event. Only water which remains after 24 hours is considered ponding.
1.9
CONDITION
EXPOSED CAST-IN-PLACE CONCRETE IS HONEYCOMBED

Acceptable Performance/Condition
Cast-in-place concrete exposed to view shall have no honeycombing.

Warranty
One-Year - Work and Materials

Action
Walls with honeycombing shall be repaired.

Remarks
- Honeycombing is a group of holes or voids in concrete caused by insufficient consolidation of the concrete. Random individual pinholes or small voids are not honeycombing.
- Some honeycombing in areas of the building which are not routinely occupied (mechanical penthouse for example) may be considered acceptable if it does not negatively impact performance (leakage resistance, structural integrity etc.).
2. EXTERIOR CLOSURE
2.1 CONDITION
EXPOSED BALCONY CONCRETE FINISHES HAVE CONSTRUCTION-RELATED MARKINGS SUCH AS RUST STAINS, CHALKMARKS, EMBEDDED NAILS

Acceptable Performance/Condition
Balcony finishes should be free of left-over materials and markings from construction.

Warranty
One-Year - Work and Materials

Action
- Remnants from construction shall be removed.
- Minor surface imprints from formwork are acceptable.
2.2 CONDITION
EXPOSED BALCONY CONCRETE FINISHES HAVE EXCESSIVE VARIATION IN COLOUR

Acceptable Performance/Condition
Variations in concrete colour are to be expected with cast-concrete construction. Variations are considered acceptable if the finishes provide a general uniformity in appearance when viewed from grade.

Warranty
One-Year - Work and Materials

Action
Concrete with excessive variation in colour shall be cleaned or coated to provide a uniform finish.

Remarks
- Cast concrete will inherently have colour variations. While upgraded finishes are possible, they are not mandatory and are at the discretion of the design team.
- There are no requirements in the Ontario Building Code to paint the surface. However, if the builder does apply paint (of the appropriate type) to the surface the warranty shall apply to the installed paint.
2.3 CONDITION
EXPOSED BALCONY CONCRETE FINISHES HAVE FORMWORK RIDGES

Acceptable Performance/Condition
There should be no formwork ridges on exposed balcony concrete surfaces.

Warranty
One-Year - Work and Materials

Action
Formwork ridges shall be smoothed.

Remarks
- When the removal of marks or imperfections from the concrete forms is carried out, it must be carried out in a good workmanlike manner, and should not degrade the overall aesthetic appearance that was intended.
2.4
CONDITION
CORROSION OF COATED METAL ELEMENTS

Acceptable Performance/Condition
Protective coatings shall remain intact and effective for the warranty period. Protective coatings shall remain free of corrosion.

Warranty
One-Year - Work and Materials

Action
Corroded materials, corrosion shall be removed and the substrate refinished with appropriate protective coating.

Remarks
- This item is not intended to address corrosion related to chips or other post-installation damage, but rather material failure of the paint finish.
- Components which are specified to be shop primed will be expected to corrode, and corrosion of these elements is not warranted.
2.5 CONDITION
DEFECTIVE CAULKING

Acceptable Performance/Condition
Caulking should be installed in accordance with manufacturer's specifications. Caulking shall remain intact without de-bonding, cracking/splitting or showing other signs of premature strain within the warranty period. Profiling of caulking should accommodate anticipated movement at the sealed joint. Caulking must cure as anticipated in the manufacturer’s specifications. All joints shown in the design to be caulked shall be caulked.

Warranty
One-Year - Work and Materials
One-Year – Ontario Building Code Violation
Two-Year – Cladding Detachment, Displacement or Deterioration

Damage resulting from improper maintenance is not covered by the statutory warranty

Action
Caulking which does not achieve the specified performance requirements shall be repaired.
2.6 CONDITION
WATER COLLECTS ON WINDOW OR DOOR SILLS OR FLASHINGS

Acceptable Performance/Condition
Window and door sills and related flashings designed to control surface water shall not collect water.

Warranty
One-Year - Work and Materials

Action
Window sills and flashings not meeting the acceptable performance shall be corrected.
2.7 CONDITION

DRIP EDGES DO NOT SHED WATER AWAY FROM WALL ELEMENTS

Acceptable Performance/Condition
Drip edges shall shed water away from adjacent cladding elements and shall not concentrate water run-off onto the cladding unless so intended by the design.

Warranty
One-Year - Work and Materials

Action
Where drip edges are provided, they must be effective.
2.8
CONDITION
EFFLORESCENCE ON MASONRY SURFACES

Acceptable Performance/Condition
Efflorescence commonly occurs on masonry and of itself is normal and not warranted. Concentrations of efflorescence that persist over time may indicate an underlying concern that may have warranty coverage.

Warranty
One-Year-Work and Materials

Action
If it is determined that a defect in work or material is the cause of the efflorescence, repairs to the defect shall be made.

Remarks
- Efflorescence is the formation of a white crystalline deposit on the surface of concrete and masonry when moisture evaporates from the surface. It is an indication that moisture is moving through the material to the surface.
2.9 CONDITION
EXCESSIVE ICICLE OR ICE DAMMING FORMATION

Acceptable Performance/Condition
Attics should be provided with sufficient ventilation (if designed to include ventilation), air sealing and thermal insulation, and roofs should have adequate eaves protection to minimize ice damming and icicle formation.

Warranty
One-Year - Work and Materials

Action
Where icicle or ice damming development can be related to a defect in the attic ventilation, eaves protection, thermal insulation, and air leakage from the interior or other workmanship-related concerns, the defects shall be corrected to minimize ice build-up.

Remarks
- Icicle formation can pose a hazard to building users. Some regions are more susceptible to icicle formation than others.
- Where water, snow or ice can accumulate on a building, provision shall be made to minimize the likelihood of hazardous conditions arising from such accumulation.
2.10
CONDITION
DAMAGED PRECAST CONCRETE AND OTHER PREFABRICATED CLADDINGS

Acceptable Performance/Condition
Precast concrete panels and other prefabricated cladding components should be intact without aesthetic damage visible from a distance of 6 m and with no missing sections. Damage to the panel should not detract from the architectural intent.

Warranty
One-Year - Work and Materials

Action
Damaged panels shall be *repaired*.

Remarks
- Precast concrete panels are often damaged during installation and require repair.
- Some damage may be acceptable without repair if located in service areas not accessed by residents or the general public, providing the damage does not impact the anchorage or permit water penetration.
- Damage occurring from owner-related activities e.g. window washing, is not covered by warranty.
2.11 CONDITION
PRECAST CONCRETE CRACKING

Acceptable Performance/Condition
There shall be no cracks that penetrate through the full depth of a precast concrete panel.

Warranty
One-Year - Work and Materials

Action
- The vendor/builder shall obtain expert advice considering the structural and building envelope implications of the cracking to determine if remedial action is required. The identified actions must be completed.

Remarks
- Some cracking which does not fully penetrate a panel may still be structurally significant and may require review.
2.12 CONDITION
DETERIORATING MASONRY CLADDING

Acceptable Performance/Condition
Masonry cladding shall be manufactured and installed to prevent premature deterioration.

Warranty
One-Year – Work and Materials
Two-Year – Cladding Detachment, Displacement or Deterioration.

Damage resulting from normal wear and tear, improper maintenance or additions, alterations and deletions made by the homeowner is not covered by the statutory warranty.

Action
Masonry cladding that is deteriorated, detached, or displaced shall be repaired.

Remarks
- The colour/texture of repaired areas shall match the existing as closely as possible when dry. Variation in colour may be noticeable when wet. Where colour variation of the repaired area is visible under normal lighting and dry conditions from 6 m, the colour shall be adjusted. Professional tinting methods are acceptable to adjust colour.
- Masonry includes brick, block, stone, manufactured stone (or similar) and related materials
- Deterioration of masonry can result from problems with manufacture, installation or exposure.
2.13 CONDITION
CRACKS IN EXTERIOR STUCCO WALL SURFACES

Acceptable Performance/Condition
Fine hairline cracks that do not negatively affect the performance of the stucco are acceptable.

Warranty
One - Year – Work and Materials
One - Year – Ontario Building Code Violations
Two - Year – Building Envelope Water Penetration
Two - Year – Cladding Detachment, Displacement or Deterioration

Damage resulting from normal wear and tear, improper maintenance or additions, alterations and deletions made by the homeowner is not covered by the statutory warranty.

Action
Stucco finish not meeting the acceptable condition shall be repaired.

Remarks
- Stucco refers to systems typically over 6mm thick incorporating Portland cement.
- Cracks may be acceptable from a performance perspective if the system is drained, but may not be acceptable from an aesthetic perspective depending on the location of the cracks. Some cracking in areas of the building which are not routinely occupied (mechanical penthouse for example) may be considered acceptable if it does not negatively impact performance (leakage resistance etc).
- The colour or texture of repaired areas shall match the existing as close as possible, and the patched area should not be readily apparent when viewed from a distance of 6 m under normal lighting conditions.
- Generally the cracks which are intended to be repaired will be visible from a distance of 6m however, in some instances; smaller cracks may negatively impact performance.
- The width of cracks will vary with temperature. Larger in cold weather, smaller in hot weather.
2.14 CONDITION
EIFS CRACKING

Acceptable Performance/Condition
Surfaces shall be generally free of cracks.

Warranty
One-Year - Work and Materials

Damage resulting from normal wear and tear, improper maintenance or additions, alterations and deletions made by the homeowner is not covered by the statutory warranty.

Action
Cracks not meeting the acceptable performance requirements must be repaired. Repairs must meet the requirements of the system manufacturer. Every reasonable attempt should be made to match the finishes.

Remarks
- EIFS (exterior insulated finish systems) should be designed to minimize cracking through the use of control joints/limited panel sizes.
- ULC S716.1 Materials and Systems; ULC S716.2 Installation of EIFS Components and Water Restive Barriers; and ULC S716.3 Design Application provide guidance for the design and installation of EIFS.
- Some cracks may be acceptable from a performance perspective if the system is drained, but may not be acceptable from an aesthetic perspective depending on the location of the cracks. Some cracking in areas of the building which are not routinely occupied (mechanical penthouse for example) may be considered acceptable if it does not negatively impact performance (leakage resistance etc).
- The colour or texture of repaired areas shall match the existing as close as possible, and the patched area should not be readily apparent when viewed from a distance of 6 m under normal lighting conditions.
- Generally the cracks which are intended to be repaired will be visible from a distance of 6m however, in some instances; smaller cracks may negatively impact performance.
- The width of cracks will vary with temperature. Wider in cold weather, narrower in hot weather.
2.15 CONDITION
EXTERIOR PAINT/COATING IS PEELING OR BUBBLING

Acceptable Performance/Condition
Paint or coating on cladding shall not separate from the substrate.

Warranty
One - Year – Work and Materials
One - Year – Ontario Building Code Violations

Damage resulting from normal wear and tear, improper maintenance or additions, alterations and deletions made by the homeowner is not covered by the statutory warranty.

Action
Paint/coating not meeting the acceptable condition shall be repaired.

Remarks
- Paint/coating includes any finish applied to a substrate whether factory-applied or site-applied
- Paint/coating separating from the substrate may indicate a problem with trapped moisture.
- The colour or texture of repaired areas shall match the existing as close as possible. The patched area should not be readily apparent when viewed from a distance of 6 m under normal lighting conditions.
2.16 CONDITION
WATER LEAK THROUGH BUILDING ENVELOPE (EXTERIOR CLOSURE)

Acceptable Performance/Condition
The building envelope/exterior closure shall be constructed to prevent water entry into the interior of the building.

Warranty
One - Year – Work and Materials
One - Year – Ontario Building Code Violations
Two -Year – Building Envelope Water Penetration

Damage resulting from normal wear and tear, improper maintenance or additions, alterations and deletions made by the homeowner is not covered by the statutory warranty.

Action
Building envelopes/exterior closures not meeting the acceptable condition shall be repaired.

Remarks
- Leakage into the interior refers both to leakage into occupied spaces and also to leakage into the concealed portions of a wall system that is intended to be face-sealed.
- The building envelope/exterior closure includes the elements which separate the interior conditioned space from the exterior and includes cladding, windows, doors, vents, louvers, grilles etc. Roofing is covered separately.
- Joints and cracks in exterior wall surfaces and around openings shall be properly sealed to prevent the entry of water unless otherwise considered by the design.
- Repairs cannot alter the design intent of the cladding system. For example, leaks in a rain-screen system cannot be face-sealed.
2.17 CONDITION
WATER LEAK THROUGH WINDOWS OR DOORS

Acceptable Performance/Condition
The building envelope openings in exterior walls such as windows and doors, and junctions between cladding materials, shall not allow water penetration.

Warranty
One - Year – Ontario Building Code Violations
Two - Year – Building Envelope Water Penetration

Damage resulting from normal wear and tear, improper maintenance or additions, alterations and deletions made by the homeowner is not covered by the statutory warranty.

Action
Defects resulting in water penetration through the envelope, around windows and doors shall be repaired.
2.18 CONDITION
CONSTRUCTION MATERIAL SPLATTERS AND STAINS

Acceptable Performance/Condition
The building shall not have splatters and/or stains relating to construction materials which detract from the appearance of the building when viewed from a distance of 6m. For balconies, terraces etc where a 6m viewing distance is impractical then the condition shall be assessed from a normal viewing position.

Warranty
One – year – Work and Materials

Action
Conditions not meeting the acceptable condition shall be repaired.

Remarks
- Some minor splatters in areas of the building which are not routinely occupied (e.g. mechanical penthouse) and which are not visible from routinely occupied areas may be considered acceptable.
2.19 CONDITION
CONDENSATION FORMING BETWEEN THE PANES OF AN INSULATING (FACTORY SEALED) GLASS UNIT

Acceptable Performance/Condition
Insulating glass units shall be free from condensation between the panes.

Warranty
One-Year - Work and Materials

Action
Insulating glass units with condensation between the panes shall be replaced.

Remarks
- Condensation between panes indicates the airtight seal around the edge of the glass is broken.
- An extended warranty may be available through the window manufacturer.
2.20 CONDITION
CONDENSATION ON WINDOW SYSTEMS

Acceptable Performance/Condition
Condensation on the interior surfaces of window systems is not warranted unless it is clearly determined to result from workmanship related to the construction or non-compliance with the Ontario Building Code, the design or the manufacturer’s installation guidelines.

Warranty
One-Year - Work and Materials

Damage caused by dampness or condensation due to failure by the homeowner to maintain adequate ventilation or proper operation of moisture-producing devices such as humidifiers is excluded from warranty.

Action
Windows not meeting the acceptable performance criteria shall be repaired.

Remarks
- Condensation can be a result of lifestyle. Condensation occurs when water vapour in indoor air contacts cool surfaces such as window glass. Condensation on interior window surfaces is common during cold seasons. When outdoor temperatures are well below freezing, ice may form on the window.

Since it is important for homeowners to maintain proper humidity levels within the home to prevent damage to other components such as hardwood flooring and for physical health, some condensation on windows may be expected. Indoor humidity levels may be controlled by de-humidification, ventilation or air conditioning.

- Interior air moving over the windows can help control condensation. Heavy draperies or window coverings that cover windows and blocked heat diffusers can prevent this from happening. Running the ventilation fan continuously can also help to control condensation on windows.
2.21 CONDITION
WEEP HOLES MISSING IN MASONRY EXTERIOR CAVITY WALL OR VENEER SYSTEM

Acceptable Performance/Condition
Weep holes in masonry veneer shall be installed to achieve the performance required by the Ontario Building Code.

Warranty
One – Year – Work and Materials
One – Year – Ontario Building Code Violation

Action
Masonry veneer not meeting the acceptable condition shall be repaired.

Remarks
2.22 CONDITION
DISCONTINUITY IN AIR BARRIER SYSTEM

Acceptable Performance/Condition
The air barrier system shall meet the requirements of the Ontario Building Code.

Warranty
One – Year – Work and Materials
One – Year – Ontario Building Code Violation
Two – Year – Health and Safety

Damage resulting from improper maintenance or additions, deletions or alterations made by the homeowner is excluded from the statutory warranty.

Action
Air barrier systems not in accordance with the acceptable condition shall be repaired.

Remarks
- Continuity of the air barrier is important to maintain acceptable conditions for building occupants to minimize the accumulation of condensation within the assemblies, to control heat transfer to roofs where ice damming occur and to allow proper operation of the building services.
2.23
CONDITION
DRAFT FELT AT ELECTRICAL OUTLET

Acceptable Performance/Condition
Electrical boxes on exterior walls that are installed in the plane of the air barrier system shall be installed to prevent air infiltration.

Warranty
One-Year - Work and Materials

Damage resulting from normal wear and tear, improper maintenance or additions, alterations and deletions made by the homeowner is not covered by the statutory warranty.

Action
Electrical boxes not meeting the acceptable condition shall be repaired.

Remarks
- Some drafts may occur around electrical outlets or receptacles on exterior walls, particularly when it is cold or windy. Convection air movement may simulate draft conditions.
2.24 CONDITION
MOVEMENT JOINTS IN MASONRY ARE OBSTRUCTED

Acceptable Performance/Condition
Movement joints in masonry construction shall allow free movement of masonry to prevent or relieve stress due to differential movement.

Warranty
One-Year - Work and Materials

Action
Movement joints not meeting the Acceptable Performance shall be repaired.

Remarks
- The Ontario Building Code references CSA A371 “Masonry Construction for Buildings”
3. ROOFING
3.1 CONDITION
LEAKS DUE TO SNOW OR RAIN DRIVEN INTO THE BUILDING THROUGH LOUVRES, GRILLES OR VENTS

Acceptable Performance/Condition
Vents, grilles and louvers must be designed and constructed to prevent the entry of rain, snow and insects into the building (unless they are designed to accommodate such penetration and incorporate drainage). Vents, grilles and louvers shall be installed in accordance with the Ontario Building Code.

Warranty
One -Year – Ontario Building Code Violations
Two -Year – Building Envelope Water Penetration

Water penetration resulting from improper maintenance or an act of God is excluded from the statutory warranty

Action
Defective material or improper installation resulting in water penetration into the building shall be repaired.

Remarks
- Under some conditions, slight amounts of precipitation may be driven into roof vents, grilles and louvers and may subsequently dry without causing damage. This condition is warranted only where there is a demonstrated defect in work or materials supplied by the builder that result in water damage or ponding.
3.2
CONDITION
ROOF LEAKS

Acceptable Performance/Condition
Roofs shall allow no water penetration.

Warranty
One-Year – Ontario Building Code Violations
Two-Year – Building Envelope Water Penetration
* Water leakage resulting from improper maintenance or an act of God is excluded from the statutory warranty.

Action
Defects allowing water penetration through the roof shall be repaired.

Remarks
- Water penetration includes entry into occupied spaces and into concealed areas of the assembly or attic intended by the design to remain dry.
- Roofs include all components of the roof: shingles, membranes, flashings, drainage systems etc.
- The owner/Condominium Corporation should take immediate steps to prevent damage to their property and report any losses to their home insurance provider.
3.3
CONDITION
WATER IS TRAPPED UNDER ROOFING MEMBRANE

Acceptable Performance/Condition
Water shall not become trapped under roofing membrane.

Warranty
One-Year – Work and Materials
Two-Year – Building Envelope Water Penetration

Action
Roofing not meeting the acceptable condition shall be repaired.
3.4
CONDITION
ROOFING MEMBRANE IS DEFECTIVE

Acceptable Performance/Condition
Membrane system must be installed in a good workmanlike manner free from damage and shall meet the requirements of the Ontario Building Code and the design.

Warranty
One-Year – Work and Materials
Two-Year – Building Envelope Water Penetration
Damage resulting from improper maintenance or additions, deletions or alterations made by the homeowner is excluded from the statutory warranty.

Action
Membrane systems not meeting the acceptable condition shall be repaired.

Remarks
- Membrane thickness, number of layers, reinforcing etc. are generally defined by the manufacturer’s specifications if not covered by the design documents. These attributes affect the durability of the system.
3.5 CONDITION
ROOF BALLAST NOT SUFFICIENT OR NOT EVENLY DISTRIBUTED

Acceptable Performance/Condition
Roof ballast must be installed in a good workmanlike manner meeting the requirements of the Ontario Building Code and the design.

Warranty
One-Year – Work and Materials

Action
Roof ballast not meeting the acceptable condition shall be *repaired*.

Remarks
- Ballast load, distribution and physical attributes (fines, rounded stone etc.) are usually specified in the design.
3.6 CONDITION
ROOF COUNTER FLASHINGS MISSING, POORLY INSTALLED, DAMAGED, NOT SECURED.

Acceptable Performance/Condition
Counter flashings must be installed in a good workmanlike manner meeting the requirements of the design.

Warranty
One-Year – Work and Materials

Action
Counter-flashings not meeting the acceptable condition shall be repaired.

Remarks
- Counter-flashings typically refers to sheet metal installed over a waterproofing membrane/system
- Some counter-flashings do not need to be sealed, if the design includes membrane below the sheet metal counter-flashing. Sealant shall be installed if required by the design.
- Counter-flashings should be sloped to shed water or installed as per design.
3.7
CONDITION
STANDING WATER ON A FLAT ROOF

Acceptable Performance/Condition
Flat roofs shall be installed to drain water.
Standing water on roofs designed for water retention is acceptable.

Warranty
One-Year – Work and Materials

Action
Roofs not meeting the acceptable condition shall be repaired.

Remarks
- Flat roofs typically are slow to drain and should be constructed to handle exposure to standing water over short terms. Municipalities can require flow control devices to be installed on roof drains. Some standing water is normal and should generally dissipate after a few days.
4. FIRE SAFETY/CONTAINMENT/EGRESS
4.1 CONDITION
MISSING OR INADEQUATE FIRE STOPPING

Acceptable Performance/Condition
Fire stopping shall be installed in accordance with the Ontario Building Code and the design.

Warranty
One – Year – Work and Materials

Damage resulting from improper maintenance or additions, deletions or alterations made by the homeowner is excluded from the statutory warranty.

Action
Fire stopping not installed in accordance with the Ontario Building Code or the design shall be repaired.

Remarks
- Fire stopping is a rated assembly with particular dimensional and material requirements that must be adhered to.
4.2 CONDITION
IMPROPERLY CONSTRUCTED FIRE SEPARATIONS

Acceptable Performance/Condition
Fire separations should be constructed to meet the requirements of the Ontario Building Code and the design.

Warranty
One-Year - Work and Materials

Action
Fire separations not meeting the acceptable condition shall be repaired.
4.3 CONDITION
UNSEALED DRYWALL JOINTS IN FIRE SEPARATIONS

Acceptable Performance/Condition
Partition is constructed to meet the requirements of the Ontario Building Code and the design.

Warranty
One-Year - Work and Materials
Two-Year - Ontario Building Code Health and Safety Violation

Damage resulting from improper maintenance or additions, deletions or alterations made by the homeowner is excluded from the statutory warranty.

Action
Partitions not meeting the acceptable Performance shall be repaired.

Remarks
• Typically interior drywall joints are finished or sealed when constructed as part of a fire rated assembly.
• Joint treatment may vary depending on the specified assembly.
4.4 CONDITION
GAPS AROUND SUITE ENTRY DOORS

Acceptable Performance/Condition
Suite doors located in corridors shall be installed to meet with the Ontario Building Code, referenced NFPA standards and the design.

Warranty
One-Year - Work and Materials

Damage resulting from improper maintenance or additions, deletions or alterations made by the homeowner is excluded from the statutory warranty.

Action
Suite doors not meeting the acceptable condition shall be repaired.

Remarks
- Systems relying on central make-up air units distributing air via the corridors require gaps around suite doors to allow fresh air into the suite. Owners should not install weather-stripping around these doors.
- The lower limits on the size of the gap are determined by the required air flow; the upper limits are defined by NFPA standards.
- A 20 min fire protection rated door (i.e., a single storey suite to a 1 h fire separated public corridor), the suite entry door is required to have a clearance of not more than 6 mm at the bottom and not more than 3 mm at the sides and top
4.5 CONDITION
UNSEALED FORM-TIE HOLES

Acceptable Performance/Condition
Form-tie holes in demising and fire-rated partitions shall be sealed.

Warranty
One-Year - Work and Materials

Action
Conditions not meeting the acceptable performance shall be repaired

Remarks
- Unsealed form tie holes in demising walls that have been covered with drywall may compromise the required acoustic and fire performance of the assembly.
4.6 CONDITION
FIRE HOSE CABINET DOORS BLOCK DOORWAYS OR ARE BLOCKED

Acceptable Performance/Condition
Fire hose cabinets are required to be installed in conformance with the Ontario Building Code. However, fire hose cabinet doors are not to obstruct a means of egress when fully open, nor can they be located where they are likely to be obstructed.

Warranty
One-Year - Work and Materials
Two-Year - Ontario Building Code Health and Safety Violation

Action
Conditions not meeting the acceptable performance shall be repaired or approval from the Authority Having Jurisdiction shall be obtained and provided to the Corporation.

Remarks
Generally, where a fire hose cabinet location is not quickly identifiable, signage may be installed to clearly identify the location of the cabinet.
4.7 CONDITION
SPRINKLER HEAD TOO CLOSE TO SLAB

Acceptable Performance/Condition
Upright sprinkler head defectors are required to be located a minimum of 25 mm and a maximum of 300 mm below the slab per NFPA standards referenced in the Code.

Warranty
One-Year - Work and Materials
Two-Year - Ontario Building Code Health and Safety Violation

Action
Sprinkler heads not meeting the acceptable performance standard shall be moved or the elevation of the sprinkler head is to be modified to provide the required clearance.

Remarks
- Head spacing limitations and restrictions must be considered when relocating sprinkler heads. This includes the maximum permitted spacing between sprinklers as well as the minimum spacing requirements (minimum requirements to prevent cold soldering of adjacent sprinkler heads).
- The hydraulic design of the sprinkler heads must also be considered.
- Pipe drainage issues must be considered when lowering the elevation of a sprinkler head or sprinkler pipe in a dry pipe type sprinkler system.
- NFPA 13 addresses specific requirements.
4.8 CONDITION
SPRINKLER COVERAGE INADEQUATE IN LOCKER ROOM

Acceptable Performance/Condition
Sprinkler coverage shall not be blocked by partitions (partition walls and framing members) constructed around lockers. Sprinklers are required to be located in such a manner that obstructions do not impede the sprinkler discharge pattern development.

Warranty
One-Year - Work and Materials
Two-Year - Ontario Building Code Health and Safety Violation

Action
Sprinkler heads not meeting the Acceptable Performance shall be repaired.

Remarks
- Head spacing limitations and restrictions must be considered when relocating sprinkler heads. This includes the maximum permitted spacing between sprinklers as well as the minimum spacing requirements (minimum requirements to prevent cold soldering of adjacent sprinkler heads).
- When relocating sprinkler heads, the maximum spacing limitations of the specific sprinkler head must be considered. The hydraulic capabilities of the system must also be considered.
- When installing additional sprinkler heads, the hydraulic capabilities of the sprinkler system must be considered.
- NFPA 13, 8.5.5. Further, the spacing to obstruction requirements of NFPA 13, 8.5.5 and the specific requirements of the sprinkler head (if they exist) must be adhered to.
4.9
CONDITION
SELF-CLOSING DEVICES NOT OPERATING EFFECTIVELY

Acceptable Performance/Condition
Self-closing devices shall be able to close and latch the door automatically and shall comply with the requirements of the Ontario Building Code.

Warranty
One-Year - Work and Materials
Two-Year – Health and Safety Violations of Ontario Building Code regulations

Action
Self-closing devices must function as intended and comply with the requirements under the Ontario Building Code. Conditions not meeting the acceptable performance shall be repaired.

Remarks
- Self-closing devices must be able to close the door, but shall not make the opening force excessive.
- Self-closing devices require periodic adjustment due to use and seasonal variations. If it can be demonstrated that these types of maintenance adjustments are not sufficient to make the device operate as intended, then the closer would be considered defective.
4.10
CONDITION
MISSING FIRE DAMPERS

Acceptable Performance/Condition
Where fire dampers are required by the Ontario Building Code or the design, they shall be provided and properly set.

Warranty
One-Year - Work and Materials
Two – Year – Ontario Building Code Health and Safety Violations

Action
Conditions not meeting the acceptable performance standard shall be repaired.
4.11 CONDITION
CONCRETE BLOCK WALL IN A FIRE SEPARATION IS CRACKED

Acceptable Performance/Condition
Cracks in a concrete block wall that acts as a fire separation are not permitted.

Warranty
One-Year – Work and Materials
Two-Year – Health and Safety

Action
Cracks shall be repaired to maintain the fire separation integrity.
4.12 CONDITION
FIRE DETECTION – GROUND FAULTS/TROUBLE INDICATION

Acceptable Performance/Condition
A fire alarm system should not indicate faults or trouble within the warranty period.

Warranty
One-Year - Work and Materials
Two-Year - Ontario Building Code Health and Safety Violation

Action
Conditions causing trouble indication shall be repaired.
5. INTERIOR FINISHES/COMMON AREAS
5.1 CONDITION
FLOOR IS UNEVEN

Acceptable Performance/Condition
Applied finished flooring shall be installed without visible ridges or depressions. Where visible ridges or depressions occur, the variation shall not exceed plus/minus 6 mm from the specified plane.

Warranty
One-Year - Work and Materials

Ridges and depressions caused by normal shrinkage of materials are excluded from the statutory warranty.

Action
Visible ridges or depressions exceeding the acceptable condition shall be repaired.

Remarks
The homeowner must maintain finished flooring in accordance with manufacturer’s recommendations and prevent the accumulation of water on flooring.
5.2 CONDITION
WATER ACCUMULATES ON DRAINED FINISHED INTERIOR FLOOR AREAS

Acceptable Performance/Condition
Where an interior finished floor area is intended to slope to drain, it shall be constructed so as not to impede drainage.

Warranty
One-Year - Work and Materials.

Action
Areas where drainage is impeded or it can be demonstrated that drainage is significantly impeded shall be repaired.

Remarks
- This guideline is intended to address finished areas such as pool decks, change rooms, laundry rooms, and garbage rooms etc. which are subjected to frequent wetting and which are provided with drains.
- The colour and texture of a repaired area may not perfectly match the surrounding area. Repairs should not be readily visible from a distance of 6m.
5.3 CONDITION
PAINTING IN PARKING GARAGES

Acceptable Performance/Condition
Paint in parking garages must meet applicable property standards bylaw requirements in effect at the date of registration of the condominium.

Warranty
One-Year - Work and Materials

Action
Paint finishes not complying with the acceptable conditions must be repaired.
6. CONVEYING SYSTEMS (ELEVATORS)
6.1 CONDITION
INADEQUATE OPERATING SPEED AND/OR ACCELERATION

Acceptable Performance/Condition
All elevators in a bank shall operate within the same performance range and meet the performance criteria of the building design.

Warranty
One-Year - Work and Materials

Action
Equipment not meeting the Acceptable Performance/Condition shall be repaired.

Remarks
- Typically, elevator consultants and elevator contractors’ engineers assist the architects and building owners with the selection of the number of elevators and escalators. The selection is based on the speed, performance criteria and times. Hence, the performance of the physical devices has to meet the standard performance criteria of the design in order to provide acceptable service. Alternatively, it may be possible for the elevator contractor to demonstrate that the actual performance of the elevators can meet the traffic handling capacity of the building.
6.2 CONDITION
DOOR CLOSING TOO QUICKLY OR TOO SLOWLY

Acceptable Performance/Condition

Elevator doors shall operate within the manufacturer’s recommended speed ranges and shall not exceed the code limit for maximum allowable kinetic energy. Kinetic energy of a closing door shall be based upon the sum of the hoist-way and the car door weights as well as the weight of parts rigidly connected to the doors and shall also include the rotational inertia effects of the door operator and the connecting transmission.

The door closing force necessary to prevent closing of the hoist-way door (or the car door or gate if power operated) from rest shall not exceed 135 N (30 lb.). This force shall be measured on the leading edge of the door with the door at any point between one-third and two-thirds of its travel, and shall also not exceed the maximum allowed code limits.

Warranty
One-Year - Work and Materials

Action
Equipment not meeting the Acceptable Performance/Condition shall be repaired.
6.3 CONDITION
ELEVATOR CAB POORLY ALIGNED

Acceptable Performance/Condition
The maximum clearance between the elevator cab sill and the landing sill shall be not more than 32mm (1.25 in.). The distance must be uniform and consistent across the length of the sill.

Warranty
One-Year - Work and Materials

Action
Equipment not meeting the Acceptable Performance/Condition shall be repaired.

Remarks
- Cabs which are poorly aligned will knock or bang against the rails within the shaft.
6.4 CONDITION
GUARDS MISSING ON ELEVATOR EQUIPMENT

Acceptable Performance/Condition
 Guards on elevator equipment will be provided as required by the TSSA regulations in force at the time of registration. Equipment shall not present a risk of entanglement, pinching, shearing, crushing, abrasion, electrical shock or tripping. The machine guarding must be provided with certification by a Professional Engineer indicating that the machine guarding is compliant with the MOL requirements. All machine guarding installations must be provided with an appropriate TSSA submission and must be performed by a licensed elevator contractor.

Warranty
One-Year - Work and Materials

Action
Equipment not meeting the Acceptable Performance/Condition shall be repaired.

Remarks
- The TSSA has recommendations for guarding of elevator equipment in such a manner that proper maintenance is not impeded.
- **Entanglement** means exposure of limbs or clothing to being snagged by moving equipment, causing the worker to lose their balance and possibly be drawn into the moving element. The most common form of this exposure is found in a traction elevator machine room with ropes travelling over sheaves, or as found with high speed rotating shafts having exposed keys or other projections.
- **Pinching or Nipping** means that components or equipment elements that through changing positions or rotation can pinch or nip a worker’s limbs, commonly fingers, or clothing.
- **Shearing** refers to components that through accidental contact can actually cause the loss of body parts.
- **Crushing** is similar to nipping but more destructive and damaging effects.
- **Abrasion** refers to components such as moving ropes or belts whose operation can lead to cutting injuries when contact with exposed skin occurs.
- **Tripping** is a common hazard in many machine rooms, given the location and positioning of operating equipment. Many components are mounted low to the machine room floor (i.e. governor or motor generator set), and can often cause a person to fall over, especially when backing up without being aware of equipment positioning.
- **Electrical Shock** is injury caused by momentary contact with live, unprotected electrical circuitry or components. Incoming voltages in elevator controls can range from 208 VAC to 600 VAC, and many drive motors operate at either building incoming power or variations thereof (i.e., between 240 and 460 volts).
6.5 CONDITION
GUARD RAILS ON TOP OF CABS

Acceptable Performance/Condition
Guard rails on top of cabs will be provided as required by the TSSA regulations in force at the time of registration.

Warranty
One-Year - Work and Materials

Action
Guards not meeting the Acceptable Performance/Condition shall be repaired.
6.6
CONDITION
WATER IN PIT

Acceptable Performance/Condition
Elevator pits should be clear of standing water or fluids.

Warranty
One-Year - Work and Materials

Action
Pits not meeting the Acceptable Performance/Condition shall be repaired.

Remarks
- If leakage has caused corrosion of the elevator equipment, it must be repaired in a manner acceptable to the TSSA and consistent with the safety factor requirements. Where the condition of the pit steel and buffer is questionable, the Owner shall be supplied with a letter from a Professional Engineer confirming that the pit steel and equipment meets the requirements of the elevator code.
6.7 CONDITION
POOR ELEVATOR LEVELLING

Acceptable Performance/Condition
Elevators shall stop and re-level as required by the design.

Warranty
One-Year - Work and Materials

Action
Equipment not meeting the Acceptable Performance/Condition shall be repaired.

Remarks
- Maintaining appropriate leveling accuracy is important for health and safety reasons to prevent trip hazards.
- Elevator designs with closed loop negative feedback are capable of great degree of accuracy and consistency.
6.8 CONDITION
CONSTRUCTION DEBRIS IN PIT OR ELEVATOR MACHINE ROOM

Acceptable Performance/Condition
After completion of construction, the pit, hoist-way equipment and elevator machine room should be cleaned to remove all construction debris, and to remove construction dust from elevator control equipment.

Warranty
One-Year - Work and Materials

Action
Equipment not meeting the Acceptable Performance/Condition shall be repaired.

Remarks
- Dust in elevator or escalator controls can lead to overheating, intermittent failures, poor lubrication, seizure of components and difficulties in troubleshooting.
6.9
CONDITION
ELEVATOR NOT CONFORMING TO ONTARIO BUILDING CODE BARRIER FREE REQUIREMENTS

Acceptable Performance/Condition
Elevators shall conform to the requirements of the Ontario Building Code.

Warranty
One-Year – Work and Materials
Two-Year – Health and Safety Violation of Ontario Building Code

Action
Equipment not meeting the Acceptable Performance/Condition shall be repaired.

Remarks
- Barrier free design is covered by Appendix E of the Elevator Code. Under the terms of the Elevator Code, Appendix E is voluntary. However, Appendix E is a mandatory requirement under the Ontario Building Code, so full compliance to the referenced code is required.
- The following barrier-free requirements including appropriate height buttons Braille on buttons, position indicator, hands-free phones, call registration chime, passing floor chime, hall door jamb Braille, and voice annunciation indicating floor level may be affected.
6.10 CONDITION
OIL LEAKS, GREASE FITTING, BEARING SEALS SHALL BE FREE OF LEAKS OR DEFECT

Acceptable Performance/Condition
Elevators equipped with oil fitting, packing, valves, pumps, reservoir tank (hydraulic elevators), or bearings (sealed or unsealed), deflector sheaves, sprockets, oil buffers, etc. shall be free of oil leaks or grease escaping or leaking from the fittings.

Warranty
One-Year - Work and Materials

Action
Equipment not meeting the Acceptable Performance/Condition shall be repaired.

Remarks
- Ensuring that all components are operating as intended (leak free) is important for the longevity and proper operating of the components. Leaking bearings can result in a premature failure and seizing of the component. Leaking cylinders or coupling can be the result of excessive heat or component failure or could be the result of construction dust entering the packing.
6.11 CONDITION
ELECTRICAL SCHEMATICS MISSING

Acceptable Performance/Condition
All relevant schematics required for the proper maintenance and operation of the elevator shall be provided as required by the TSSA.

Warranty
One-Year - Work and Materials

Action
Equipment not meeting the Acceptable Performance/Condition shall be modified.

Remarks
- A proper as-built elevator electrical diagram is required by the TSSA and is important for the safe operation of the elevators and escalators. Hence, it is critical for the longevity of the device to have an as-built diagram in plasticized covering.
6.12 CONDITION

ELEVATOR NOISE DUE TO MISSING OR INADEQUATE SOUND MITIGATING DEVICE(S)

Acceptable Performance/Condition
The elevators should be provided with appropriate sound mitigation devices as required by the design.

Warranty
One-Year - Work and Materials

Action
Equipment not meeting the Acceptable Performance/Condition shall be repaired.

Remarks
- This section does not relate to noise created by components not directly related to the elevators and does not consider noise transmission unless it is 10dBA greater than ambient.
- Sound mitigating devices may include isolation pads, electrical isolation filters, hydraulic mufflers, pipe isolation coupling or cushioning pads as required by the design.
7. PLUMBING/MECHANICAL
7.1 CONDITION
WATER DISTRIBUTION SYSTEMS ARE LEAKING

Acceptable Performance/Condition
Domestic water supply and drainpipes including related fittings and valves shall not leak.

Warranty
One-Year – Work and Materials
Two-Year – Delivery and Distribution Systems

Action
Pipes, fittings and valves not meeting the acceptable performance shall be repaired.
7.2
CONDITION
DAMAGE CAUSED BY CONDENSATION ON PIPING SYSTEMS

Acceptable Performance/Condition
Piping system shall be installed to prevent damage due to condensation.

Warranty
One Year – Workmanship and Materials

Action
Piping systems not meeting the acceptable performance shall be repaired.

Remarks
- Pipes are typically insulated to minimize condensation formation.
7.3 CONDITION
PLUMBING OR SPRINKLER PIPES FREEZE AND/OR BURST

Acceptable Performance/Condition
Plumbing and sprinkler pipes exposed to freezing temperatures should be protected so the fluid inside does not freeze.

Warranty
One-Year – Work and Materials
Two-Year – Delivery and Distribution Systems

Action
Plumbing and sprinkler pipes not meeting the acceptable performance shall be repaired.

Remarks
- Some systems require draining as part of routine operations. Failure to drain may result in freezing that would not be covered by warranty.
7.4 CONDITION
SANITARY AND/OR STORM DRAINAGE SYSTEMS DON’T DRAIN PROPERLY

Acceptable Performance/Condition
Sanitary and storm drainage systems shall drain waste products to a public sewer or private sewer disposal system as per the design.

Warranty
One-Year- Work and Materials
Two-Year – Delivery and Distribution Systems

Action
Drainage systems not meeting the acceptable performance shall be repaired.

Remarks
- Obstructions can occur due to many causes. Only those resulting from defects in work or material supplied by the builder are eligible for warranty coverage; inappropriate use by owners is not covered by warranty.
7.5 CONDITION
FAUCET OR FIXTURE IS LEAKING

Acceptable Performance/Condition
Faucets or plumbing fixtures shall not leak, drip or run when fully closed or shut off.

Warranty
One-Year – Work and Materials

Action
Faucets or fixtures not meeting the acceptable performance shall be repaired.
7.6 CONDITION
EXHAUST SYSTEM TERMINATES IN ATTIC, CRAWL OR CONCEALED SPACE

Acceptable Performance/Condition
Exhaust systems shall be ducted in such a fashion that they do not cause condensation in attics, crawl spaces or other concealed spaces.

Warranty
One-Year – Work and Materials

Action
Exhaust systems not meeting the acceptable performance shall be repaired.

Remarks
- Systems exhausting moist air can cause condensation problems if not terminated appropriately.
7.7 CONDITION
NOISY WATER SUPPLY PIPES.

Acceptable Performance/Condition
Water supply pipes shall be installed to minimize noise caused by water hammer or vibration/pipe movement.

Warranty
One-Year – Work and Materials
Two-Year - Delivery and Distribution Systems.

Action
Water supply pipes not meeting the acceptable performance shall be repaired.

Remarks
• Some vibration may relate to poor maintenance of fixtures
• The sound of water flowing through pipes is normal and not covered by the statutory warranty.
7.8 CONDITION
DEFECTIVE PLUMBING FIXTURES, APPLIANCES OR TRIM FITTINGS

Acceptable Performance/Condition
Plumbing fixtures, appliances or trim fittings shall be free of both visual and performance defects.

Warranty
One-Year - Work and Materials.

Action
Defective products shall be repaired or replaced.

Remarks
- Damage resulting from improper maintenance or abuse by the owner is excluded from the statutory warranty
7.9 CONDITION
PIPE HANGER/SUPPORT IS CORRODED

Acceptable Performance/Condition
Metal pipe supports and hangers may show signs of corrosion; this is not considered a warranty issue as it is a normal condition associated with exposed metal materials.

Warranty
None.

Action
None.

Remarks
- This item pertains to mild steel supports. Other, more corrosion-resistant materials could be called for in the design.
7.10 CONDITION
PIE HANGER/ SUPPORT MISSING

Acceptable Performance/Condition
Pipe supports and hangers shall be installed to provide adequate support.

Warranty
One-Year - Ontario Building Code Violations, Materials and Workmanship
Two -Year – Delivery and Distribution Systems

Action
Support systems not meeting the acceptable standard shall be repaired.
7.11 CONDITION
PIPING IS NOT LABELLED/FLOW ARROWS NOT PROVIDED

Acceptable Performance/Condition
Where distribution piping is required to be labeled by the Ontario Building Code and or the design, flow direction indicators and other specified labels shall be installed.

Warranty
One-Year - Work and Materials.

Action
Distribution piping not meeting the acceptable condition shall be repaired.
7.12 CONDITION
EXCESSIVE NOISE/VIBRATION FROM MECHANICAL EQUIPMENT

Acceptable Performance/Condition
Mechanical equipment shall be installed with appropriate sound and vibration control measures to limit noise and vibration transmission to occupied spaces.

Warranty
One-Year - Work and Materials.

Action
Installations not meeting the Acceptable Performance shall be modified.

Remarks
- “Occupied spaces” means those areas normally occupied by residents.
- Noises or vibration likely to disturb the quiet enjoyment of a reasonable occupant should be addressed.
7.13 CONDITION
DEFECTS IN EXTERIOR THERMAL INSULATION ON DUCTS

Acceptable Performance/Condition
Exterior thermal insulation shall be installed in accordance with good workmanship and follow the requirements of the design.

Warranty
One-Year – Work and Materials

Action
Thermal insulation not meeting the acceptable condition shall be repaired.

Remarks
- Damage caused by maintenance activities after turn-over is not warranted.
7.14
CONDITION
CROSS CONTAMINATION (EXHAUST NEAR INTAKE)

Acceptable Performance/Condition
Air intakes shall be located to minimize the potential for cross-contamination from adjacent exhaust systems.

Warranty
One-Year - Materials and Workmanship
Two-Year - Ontario Building Code Health and Safety Violations, Distribution and Delivery

Action
Air handling systems not meeting the Acceptable Performance shall be modified.
7.15 CONDITION
EQUIPMENT CANNOT BE MAINTAINED

Acceptable Performance/Condition
Equipment shall be installed in such a manner that it can be accessed for maintenance. Clearances shall be adequate to permit required maintenance.

Warranty
One-Year - Work and Materials

Action
Equipment not meeting the Acceptable Performance shall be relocated or modified.

Remarks
- In some instances specialized equipment may be needed to access some equipment for maintenance; this is not warranted.
7.16 CONDITION
MISSING GUARDS ON MECHANICAL EQUIPMENT

Acceptable Performance/Condition
Equipment that includes moving parts that might cause pinching or entrapment shall be guarded.

Warranty
One-Year - Work and Materials
Two-Year - Ontario Building Code Health and Safety Violations

Action
Equipment not meeting the Acceptable Performance shall have guarding installed.
7.17 CONDITION
INADEQUATE AIR SUPPLY

Acceptable Performance/Condition
Air supply systems shall provide the air flow required by the design.

Warranty
One-Year - Work and Materials
Two-Year - Distribution and Delivery

Action
Systems not meeting the Acceptable Performance shall be repaired.

Remarks
- Typically a balancing report is used to demonstrate that a system meets design requirements.
7.18
CONDITION
GLYCOL LEVELS ARE BELOW SPECIFIED PERCENTAGES/LEVELS

Acceptable Performance/Condition
Glycol levels/percentage shall meet with the requirements of the design.

Warranty
One-Year - Work and Materials
Two-Year - Delivery and Distribution Systems.

Action
If there is no reasonable evidence that the glycol levels were acceptable at the time of commissioning, then glycol levels not meeting the acceptable conditions shall be repaired.

Remarks
• Inadequate glycol levels sometimes indicate a leak in the system.
7.19 CONDITION
INADEQUATE COOLING

Acceptable Performance/Condition
If a cooling system is provided, it shall be capable of maintaining indoor air temperature at the temperature specified in the design for the geographic location of the building. Not all cooling systems are intended to run all year, so this requirement only applies to the portion of the year that the design indicates is to be provided with cooling.

Warranty
One-Year - Work and Materials

Action
Where the cooling system is not capable of achieving the acceptable performance, repairs shall be made.
7.20
CONDITION
FLOW VELOCITY OR IMBALANCE IN DOMESTIC WATER SYSTEMS

Acceptable Performance/Condition
Water flow velocity and system balance in domestic water pipes should meet the requirements of the Ontario Building Code and the design.

Warranty
One-Year – Work and Materials
Two-Year – Delivery and Distribution Systems

Action
Systems not meeting the acceptable performance criteria shall be repaired.

Remarks
- Excessive flow velocity is believed to promote pinhole leakage in pipes.
- A lack of balance can contribute to excessive flow in some pipes, with lower flow in others.
7.21
CONDITION
MISSING CLEAN-OUTS

Acceptable Performance/Condition
Clean-outs shall be installed to facilitate maintenance, as required by the Ontario Building Code and the design.

Warranty
One-Year - Work and Materials
Two-Year – Delivery and Distribution Systems

Action
Missing clean-outs shall be provided.

Remarks
- Clean-outs shall be reasonably accessible.
8. ELECTRICAL
8.1 CONDITION
RECEPTACLE/SWITCH COVER PLATE IS NOT FLUSH WITH THE WALL

Acceptable Performance/Condition
Electrical receptacles switches shall be installed so that the cover plate sits generally flush with the adjacent wall surface and square to surrounding finishes.

Warranty
One-Year - Work and Materials.

Action
Receptacles switch cover plates not meeting the acceptable condition shall be repaired.
8.2 CONDITION
MISSING COVER PLATE ON ELECTRICAL BOXES

Acceptable Performance/Condition
Electrical cover plates shall be installed.

Warranty
One-Year - Work and Materials

Action
Electrical cover plates not meeting the acceptable condition shall be provided.

Remarks
• All electrical boxes must be properly covered, regardless of their location in the building.
8.3
CONDITION
ELECTRICAL EQUIPMENT MISSING LABELS

Acceptable Performance/Condition
Electrical panels and circuits must be clearly labeled.

Warranty
One-Year - Work and Materials

Action
Missing labels must be provided.
8.4 CONDITION
LIGHT LEVEL DOES NOT COMPLY WITH ONTARIO BUILDING CODE

Acceptable Performance/Condition
Electrical lighting levels shall meet the requirements of the Ontario Building Code and the design.

Warranty
One-Year - Work and Materials
Two-Year – Ontario Building Code, Health and Safety (see remarks)

Action
Electrical lighting levels not meeting the acceptable condition shall be repaired.

Remarks
- Light output of bulbs degrades over time. Light levels measured within the first year warranty period shall meet Code requirements. Further degradation of the bulbs beyond the first year would be considered normal wear and tear and be addressed by the homeowner.
- If the lighting system cannot achieve required light levels even with new bulbs, then two year warranty coverage would apply.
8.5 CONDITION
ELECTRICAL EQUIPMENT MISSING SPINKLER SHIELDS

Acceptable Performance/Condition
Where electrical equipment is installed in a sprinklered space, shields must be installed to protect the electrical equipment from the water in the event that the sprinklers are triggered.

Warranty
One-Year - Work and Materials

Action
Missing shields shall be installed. Ineffective shields shall be repaired.
8.6 CONDITION
FUEL STORAGE AND DELIVERY SYSTEM NON-COMPLIANT

Acceptable Performance/Condition
Fuel storage tanks and equipment shall comply with TSSA requirements in force at the time of condominium registration.

Warranty
One-Year - Work and Materials
Two-Year – Health and Safety

Action
Equipment not meeting the Acceptable Performance shall be repaired.
8.7 CONDITION
DEFECTS IN GENERATOR AND RELATED EQUIPMENT

Acceptable Performance/Condition
Generators and related storage tanks and equipment shall comply with TSSA requirements in force at the time of condominium registration.

Warranty
One-Year - Work and Materials
Two-Year – Health and Safety

Action
Equipment not meeting the Acceptable Performance shall be repaired.
9. LANDSCAPING/SITE FINISHES
9.1
CONDITION
SETTLEMENT OF SIDEWALKS, DRIVEWAYS AND ROADWAYS

Acceptable Performance/Condition
Sidewalks, driveways, roadways and similar areas shall be constructed to prevent shifting or settlement that causes damage or affects intended use.

Warranty
One-Year – Work and Materials

Action
Components not meeting the acceptable condition shall be repaired.

Remarks
- Subsidence of land is not covered by the warranty. Components installed on the site (pavements, walkways etc.) must be adequately supported to prevent subsidence of the component.
9.2 CONDITION
LANDSCAPING INCOMPLETE OR NOT ACCORDING TO DESIGN

Acceptable Performance/Condition
The landscaping shall be completed according to the design and for more clarity, according to the landscape drawings approved by the municipality.

Warranty
One -Year – Work and Materials

Action
Landscaping not meeting the acceptable condition shall be repaired.

Remarks
• Plantings that fail due to improper maintenance are excluded from the statutory warranty.
9.3
CONDITION
THE SHRUBS, TREE(S), PLANTS, OR SOD HAVE DIED

Acceptable Performance/Condition
Landscaping plants supplied and installed by the builder and properly maintained by the condominium corporation shall be alive for the warranty period.

Warranty
One-Year – Work and Materials

Action
Plantings not meeting the acceptable performance requirements shall be replaced.

Remarks
- Owners must water and nurture landscaping plants after installation to maintain warranty coverage.
- Plants on municipal property such as boulevards and walkways are not covered by the statutory warranty.
9.4
CONDITION
DETERIORATED CONCRETE CURBS AND SIDEWALKS

Acceptable Performance/Condition
Concrete curbs and sidewalks shall not disintegrate to the extent that the aggregate is exposed.

Warranty
One -Year – Work and Materials

Action
Curbs and sidewalks not meeting the acceptable performance requirements shall be repaired.

Remarks
- Impact damage caused by snow-plowing activities does not have warranty coverage.
- Some architectural finishes deliberately expose aggregate. This would not be considered deterioration.
9.5 CONDITION
PONDING ON PEDESTRIAN WALKWAYS AND DRIVEWAYS/ROADWAYS

Acceptable Performance/Condition
Driveways and roadways that are designed to drain shall be constructed so that water drains off these surfaces without creating ponds which remain 24 hours after the rain event. Pedestrian sidewalks that are designed to drain shall be constructed so that water drains off these surfaces without creating accumulation/ponding that might create a safety hazard.

Warranty
One-Year – Work and Materials

Action
The surfaces not meeting the acceptable condition shall be repaired.

Remarks
- Ponding on site surface poses a particular safety risk due to ice formation so drainage of these components is important.
9.6 CONDITION
LANDSCAPING NOT SLOPED AWAY FROM FOUNDATION OR BUILDING WALLS

Acceptable Performance/Condition
Landscaping shall be graded to prevent drainage towards the foundation or building walls.

Warranty
One - Year – Work and Materials
One - Year – Ontario Building Code Violations

Action
Surfaces not meeting the acceptable condition shall be repaired.
9.7 CONDITION
EXTERIOR HANDRAIL/GUARD/FENCE FINISH DETERIORATED

Acceptable Performance/Condition
Handrail, guard and fence finishes shall remain intact for the warranty period.

Warranty
One-Year – Work and Materials

Action
Finishes not meeting the acceptable condition shall be repaired.

Remarks
- Finishes can require frequent renewal due to exposure conditions, but should be designed and installed to be durable for the duration of the warranty period as a minimum.
- Damage to finishes related to owner activities is not warranted.
- This item is intended to cover all painted metal site features.
9.8
CONDITION
RETAINING WALL SHIFTING

Acceptable Performance/Condition
Retaining walls must remain in place without shifting in a manner which affects performance.

Warranty
One-Year - Work and Materials

Action
Retaining walls not meeting the acceptable performance requirements shall be repaired.
9.9
CONDITION
LEAKAGE THROUGH CONCRETE RETAINING WALLS AND CONCRETE PLANTER WALLS

Acceptable Performance/Condition
Concrete retaining walls or planter walls shall not display water seepage unless the walls are designed to accommodate seepage without causing damage to the exposed finishes.

Warranty
One-Year - Work and Materials

Action
Walls not meeting the acceptable performance requirements shall be repaired.
9.10 CONDITION
WATER PONDING ON LANDSCAPING

Acceptable Performance/Condition
The site shall be graded to shed water in accordance to the requirements of the design. Where no grade is specified in the design for a slope, a minimum gradient of 2% is considered acceptable; sod or graveled areas may have a minimum gradient of 1%.

Warranty
One -Year – Work and Materials

Action
Site grading shall meet the acceptable condition by conforming to a municipally approved grading plan/site plan, where applicable.

Remarks
- Typically municipalities require ponding in landscaped areas to dissipate within 48 to 72 hours after a water event (please also see REFERENCE final item number related to ponding on walkways and driveways)
- After the first year, the owner is responsible for maintaining the finished site grading to ensure ponding water does not adversely affect their premises.
10. BARRIER-FREE
10.1 CONDITION
BARRIER-FREE PATH OF TRAVEL IS NOT WIDE ENOUGH

Acceptable Performance/Condition
The width of every barrier-free path of travel must be wide enough to allow for the passage of wheelchairs and provide turning spaces where required as described by the Ontario Building Code.

Warranty
One-Year – Work and Materials
Two-Year - Ontario Building Code Health and Safety Violation

Action
Paths of travel not meeting the Code requirements shall be repaired.

Remarks
- A specific area of concern is within a parking garage (pathways blocked / obstructed by parking spaces)
10.2
CONDITION
CONTROLS INSTALLED TOO HIGH

Acceptable Performance/Condition
Height of controls above the finished floor must comply with the Ontario Building Code.

Warranty
One-Year – Work and Materials
Two-Year - Ontario Building Code Health and Safety Violation

Action
Where the acceptable performance has not been met, controls shall be lowered and the related finishes restored.

Remarks
- The building codes limits the height above the floor of elevator and power door operator controls, controls for the operation of building services or safety devices, including electrical switches, thermostats, interphones and intercom switches, intended to be operated by the occupant and located in a barrier-free path of travel so they are accessible to a person in a wheelchair and operable with one hand.
10.3 CONDITION
BARRIER-FREE ACCESS FOR INDIVIDUALS AND VEHICLES DOES NOT COMPLY WITH THE ONTARIO BUILDING CODE

Acceptable Performance/Condition
Barrier-free access for individuals shall be provided to exterior parking areas (where provided) and to a least one parking level, where a passenger elevator serves an indoor parking level.

The vehicular entrance to and from at least one parking level and all areas intended to be used by wheelchair accessible vehicles is required to have an adequate vertical clearance as defined by the Code.

Warranty
One-Year – Work and Materials
Two-Year - Ontario Building Code Health and Safety Violation

Action
Where the acceptable performance has not been met, repairs shall be made.
10.4

CONDITION

NO BARRIER-FREE ACCESS TO EXTERIOR PASSENGER LOADING ZONES

Acceptable Performance/Condition
If an exterior passenger loading zone is provided it is required to accommodate certain vehicles used in handicap transport as defined in the Ontario Building Code.

Warranty
One-Year – Work and Materials
Two-Year - Ontario Building Code Health and Safety Violation

Action
Where the acceptable performance has not been met, repairs shall be made.
10.5 CONDITION
DOOR KNOBS ARE NOT BARRIER-FREE

Acceptable Performance/Condition
Door opening devices that are the only means of operation are required to be designed so that they do not require tight grasping and twisting of the wrist.

Warranty
One-Year – Work and Materials
Two-Year - Ontario Building Code Health and Safety Violation

Action
Door hardware not meeting the Acceptable Performance shall be replaced.
10.6 CONDITION
DOORS REQUIRE EXCESSIVE FORCE TO OPEN

Acceptable Performance/Condition
The opening force required to open doors in barrier-free paths of travel must comply with Ontario Building Code.

Warranty
One-Year – Work and Materials
Two-Year - Ontario Building Code Health and Safety Violation

Action
Doors not complying with the acceptable performance shall be repaired.

Remarks
• Door opening force does not apply to doors equipped with power door opening/closing devices.
• Regular maintenance of building systems (doors, air balance) is required to ensure that the requirements of the code are maintained.
10.7
CONDITION
VISION PANELS IN DOORS IN A BARRIER-FREE PATH OF TRAVEL ARE NOT SIZED OR LOCATED PROPERLY

Acceptable Performance/Condition
Where a vision panel is provided in a door in a barrier-free path of travel, it must comply with the location and dimensional requirements of the Ontario Building Code.

Warranty
One-Year – Work and Materials
Two-Year - Ontario Building Code Health and Safety Violation

Action
Visions panels not complying with the Acceptable Performance shall be repaired.

Remarks
• Applies to all doors with vision panels and located in a barrier-free path of travel.
10.8
CONDITION
GLASS DOORS NOT CLEARLY IDENTIFIED

Acceptable Performance/Condition
A door in a barrier-free path of travel consisting of a sheet of glass is required to be marked with an opaque strip (attributes defined in the Ontario Building Code) so that it is readily apparent.

Warranty
One-Year – Work and Materials
Two-Year - Ontario Building Code Health and Safety Violation

Action
Code compliant identification is required to be provided.
10.9 CONDITION
BARRIER-FREE RAMP WIDTH BETWEEN HANDRAILS IS NOT WIDE ENOUGH

Acceptable Performance/Condition
Ramps located in a barrier-free path of travel are required to have a minimum between handrails per Ontario Building Code.

Warranty
One-Year – Work and Materials
Two-Year - Ontario Building Code Health and Safety Violation

Action
Ramps not meeting the Acceptable Performance shall be repaired.
10.10
CONDITION
BARRIER-FREE WASHROOM NOT DESIGNED PROPERLY

Acceptable Performance/Condition
Barrier-free accessible washrooms shall be designed to incorporate the features itemized in the Ontario Building Code to facilitate use.

Warranty
One-Year – Work and Materials
Two-Year - Ontario Building Code Health and Safety Violation

Action
Barrier-free washrooms not meeting the Acceptable Performance shall be repaired.
10.11 CONDITION
BARRIER-FREE SHOWER NOT IN COMPLIANCE

Acceptable Performance/Condition
Where required by the Ontario Building Codes, barrier-free showers meeting code requirements shall be provided.

Warranty
One-Year – Work and Materials
Two-Year - Ontario Building Code Health and Safety Violation

Action
*Barrier-free* shower to be provided as required.
APPENDIX

A1 “COMMON ELEMENTS CONSTRUCTION PERFORMANCE GUIDELINES” COMMENTS/SUGGESTION FORM

Submission methods:
Fax: (416) 229-9200 or 1-877-664-9710, or
Regular Mail: Tarion Warranty Corporation, 5160 Yonge St. 12 Floor, M2N 6L9

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